



September 15, 2020

Thank to everyone who bought tickets to the cancelled Maine Jewish Film Festival in March and thank you for your patience regarding refunds from Brown Paper Tickets.

MJFF has tried in every possible way to force Brown Paper Tickets to fulfill their financial obligations, including legal action. Unfortunately we have received no response from them, and we have been advised that further action is unlikely to produce results.

What this means is that those of you who wanted refunds have not received them, and MJFF has not received any of the funds that were so generously donated to us. And since we have received no information from Brown Paper Tickets, we do not know who specifically requested a refund, received a refund, or offered to donate.

As you know, we have been presenting Festival movies online that would have been shown in March at no charge and will continue to do so through October. In part, we have been motivated by the desire to help ease the pain of the Brown Paper Tickets situation for our audience.

In addition, we will shortly be announcing our first Virtual Maine Jewish Film Festival to take place from November 7 through 22. We are very excited about this event, which will include many excellent movies and related programs. We will be reaching out to all March ticket holders with a special offer once the November festival information is available.

We apologize for this situation. We hope that the free programs and what we will offer in November will in some way make up for the financial loss and inconvenience. If you have concerns about your individual situation, please [contact us](#).

The Board and Staff of the Maine Jewish Film Festival